

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/701,085 Confirmation No.: 4427
Applicant(s): Dabney et. al.
Filed: November 4, 2003
Art Unit: 3623
Examiner: Folashade Anderson
Title: CONSUMER FEEDBACK IN CONTENT MANAGEMENT SYSTEMS

Docket No.: 952663-325966
Customer No.: 24239

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated February 19, 2010 and in lieu of filing an Appeal Brief subject to the Notice of Appeal filed August 24, 2010, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks begin on page 6 of this paper.